Accessorial Charges

Effective Date: 9/19/2026

Name	Description
Additional Liability Coverage	Effective April 1, 2025 customer may purchase up to $25,000 in additional liability coverage so long as articles are not prohibited and does not exceed the value of the product or $10 per pound, whichever is less. Carrier reserves the right to deny coverage for any reason. • *1% of declared value, $50.00 Min, $500.00 Max, when declared value <= $25,000.00*
After Hours (Mon-Fri)	When service is requested between the hours of 5:30 PM and 7:30 AM, Monday through Friday, the After Hours_Mon-Fri Accessorial Charge will apply. Available in some terminal cities. Pre-Approval from the carrier is required. Freight and other charges also apply. • *$0.0338 per lb, $178.90 Min, from/to MANITOULIN* • *$185.00 (default)*
After Hours (Weekend/Holiday)	When service is requested for service on Saturdays, Sundays and holidays. Freight and other charges also apply. Available in some terminal cities. Pre-Approval from the carrier is required. Freight and other charges also apply. • *$387.50, from/to MANITOULIN* • *$275.00 (default)*
Airport Pickup or Delivery	Charge assessed for pick up/delivery of freight from/to an airport. • *$75.00*
Bill of Lading Correction	When bill of lading corrections are requested by the authorized party, after the bill of lading is tendered to the carrier. • *$42.40, from/to MANITOULIN* • *$15.85 (default)*
Blind Shipment	When a third party controls the movement of the freight but does not want the Consignor or consignee to know the name of the other, the shipment is considered a "Blind Shipment". • *$82.50*
Bond Charges	This applies to shipments moving under United States Customs Bond for U.S. Customs clearance. • *$0.0766 per lb, $121.50 Min*
Border Security Charge	Processing fee will apply on all cross border shipments moving between Canada and the United States • *$43.75, when weight <= 9,999, from/to MANITOULIN* • *$89.75, when weight >= 10,000 lb, from/to MANITOULIN*
California Compliance Surcharge	When the Carrier is requested to perform a pickup or delivery service to the state of California will be subject to a fee assigned by the Carrier. • *$20.00, between US DIRECT POINTS and CALIFORNIA*
COD (Cash on Delivery)	Effective February 14, 2022 Carrier will not be responsible to collect COD shipments. In the event Carrier is tendered a COD in error or inadvertently accepts, Carrier will not be financially responsible or liable for the COD amount. • *7.5% of COD amount, $125.00 Min*

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Name	Description
Credit Card Processing Fee	Charge assessed for each transaction that the carrier is requested to process a payment for a shipment(s) or invoice(s) with a credit card. • *4% of total charges processed on a credit card transaction*
Cross-Dock Fee	When Carrier is asked to unload and/or reload freight. Fee applies only when Carrier is NOT providing either the pick up, delivery, or line haul service. • *$0.0317 per lb, $96.00 Min, $105.15 Max, from/to MANITOULIN* • *$0.07 per lb, $70.00 Min (default)*
DC or Food Warehouse Pickup/Delivery	Shipment picked up or delivered to a Retail Distribution Center, Fulfilment Center, or Food Warehouse. The applicability of this charge is subject to the carrier's determination based on operational needs and facility requirements. • *$0.0662 per lb, $140.00 Min*
Debris Removal	When packaging material is removed from a customer site at the request of the customer. • *$70.00*
Delivery on Arrival	A shipment that requires delivery as soon as Carrier receives it. • *$90.00*
Detention (With Power)	When the Carrier is delayed by the Consignor or Consignee for loading or unloading. Detention charges will begin upon the expiration of the applicable free time allowed, and will end when the vehicle is loaded or unloaded and available for movement. Accessorial is charged for every 15 minutes beyond the first 30 minutes. • *$31.75*
Detention (Without Power)	When the Carrier is delayed by the Consignor or Consignee for loading or unloading. Detention charges will begin upon the expiration of the applicable free time allowed, and will end when the vehicle is loaded or unloaded and available for movement. • *$125.00*
Extra Labor	Charged when manpower, aside from a pick up or delivery driver (who is performing only pick up or delivery functions) is requested by the Consignor or Consignee to perform service. If the extra labor is required to drive a vehicle to the place of service, the Extra Labor Miles accessorial will also apply. • *$85.00*
Extra Labor Miles	Applies when extra labor is required to drive a vehicle to the place of service. Charge does not include labor. Extra Labor shall apply in addition to this charge. • *$0.75 per mi, $60.00 Min*

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Name	Description
Extreme Length - 8'/12'/16'/20'/24'	Charged for each handling units equal to or greater than 8' in length and less than 16' AND exceeding 75 pounds OR 32 inches in girth (distance measured around the width and height of the shipment). Handling units equal to or greater than 16' charges as stated. • *$190.00, when length between 8 ft and 11.99 ft* • *$330.00, when length between 12 ft and 15.99 ft* • *$550.00, when length between 16 ft and 19.99 ft* • *$1,000.00, when length between 20 ft and 23.99 ft* • *$1,500.00, when length >= 24 ft*
Full Value Coverage by Loadsure	Full Value Coverage provides protection against physical loss or damage from external causes only, completely replacing standard carrier liability under Item 255, subject to the rules and exceptions herein. • *0.85% of declared value, $79.00 Min, $2,125.00 Max*
Glass	Applies to any freight that contains glass, such as windshields, glassware, etc. • *$7.25*
Hazardous Materials	(Hazmat) Materials that pose a risk to the health and safety of the public. Special labeling and handling are required. • *$54.30, from/to MANITOULIN* • *$31.25 (default)*
High Cost - Deliver Remote Location	When the carrier is requested to perform a delivery service in a city designated as a High Cost location, a fee will be assessed. See Service Directory for rates
High Cost - Pickup Remote Location	When the carrier is requested to perform a pickup service in a city designated as a High Cost location, a fee will be assessed. See Service Directory for rates
Homeland Security (TSA)	Charge assessed for shipments destined to be transported via commercial air service. • *$100.00*
Inside Pick-up or Delivery	Shipments that are picked up or delivered to locations other than a dock and require the driver to deliver shipment to a location not immediately adjacent to the delivery vehicle. • *$0.0701 per lb, $66.10 Min, $331.90 Max, from/to MANITOULIN* • *$0.07 per lb, $70.00 Min, $500.00 Max (default)*
Las Vegas, NV Limited Access	All shipments origination or destined to a location identified as a Convention Center and/or Warehouse, Exposition Center and/or Warehouse, or Casino located in Las Vegas, NV. • *$0.10 per lb, $150.00 Min, between US DIRECT POINTS and LAS VEGAS, NV*

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Name	Description
Liftgate	Mechanical equipment used when a customer does not have a dock and the freight cannot be safely loaded or unloaded by the driver alone. • *$95.50, from/to MANITOULIN* • *$0.07 per lb, $70.00 Min, $285.00 Max (default)*
Limited Access	Limited Access Pick Up/Delivery - When service is provided at an establishment not open to the public. See rules tariff for additional detail. • *$95.50, from/to MANITOULIN* • *$0.07 per lb, $70.00 Min, $285.00 Max (default)*
Lumper Service Admin Fee	When Carrier hires a third party lumper service for purposes of unloading freight at a consignee location, a lumper service fee will apply. An administration fee that is intended to cover the cost of the labor and the fees associated with coordinating the third party lumper service will also apply. • *$10.00*
Multiple Attempts - Delivery	When freight is unable to be delivered, this charge will be assessed for each attempt. • *$0.0784 per lb, $96.00 Min, $342.45 Max, from/to MANITOULIN* • *$0.07 per lb, $70.00 Min, $1,500.00 Max (default)*
Multiple Attempts - Pick up	When freight is unable to be picked up, this charge will be assessed for each attempt. • *$0.0784 per lb, $96.10 Min, $342.45 Max, from/to MANITOULIN* • *$70.00 (default)*
New Mexico Gross Receipts Tax	New Mexico Gross Receipts Tax for any shipment shipped within the state of New Mexico • *8% of freight charge, between NEW MEXICO and NEW MEXICO*
Notification / Appointment	Anytime Carrier must call to schedule an appointment for pick-up or delivery. • *$63.85, from/to MANITOULIN* • *$22.00 (default)*
Packing Charge	When Consignor or Consignee requests Carrier to package or palletize freight for transporation, the Packaging Accessorial Charge shall apply. Supplies are not included in the charge. • *$75.00*
Pallet	When Carrier provides a pallet at the request of the Shipper. • *$10.00*
Pallet Jack	When Carrier is required to provide a pallet jack for movement of shipment. • *$15.00*
Photos taken per customer request	When a customer requests photographs to be taken for a shipment when photographs would not typically be required. This charge does not apply to any photographs taken as part of a standard carrier policy or procedure. Service is available in select terminal cities only. Charges are assessed at the carrier's discretion. • *$20.00*

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Name	Description
Quebec Carbon Surtax Recovery	Rates and charges are subject to the applicable Surtax Recovery in effect at the time and place of shipping. This charge is to recover the Quebec Cap and Trade rate for carbon that is applied to the price of fuel in that jurisdiction. • *0.75% of freight charge, between UNITED STATES and QUEBEC*
Reconsignment	When a shipment is redirected after tender to Carrier. • *$100.75, from/to MANITOULIN* • *$70.00 (default)*
Residential Service	When pick up or delivery service is requested to a place of residence. • *$0.067 per lb, $85.00 Min, $275.00 Max, from/to AVRT* • *$95.50, from/to MANITOULIN* • *$0.07 per lb, $70.00 Min, $285.00 Max (default)*
Rural	When pick up or delivery service is requested to be performed more than (5) five, one-way miles from the nearest highway on the Carrier's normal line of travel or municipality served by the Carrier as a direct service point, a Rural Delivery Accessorial Charge will be added and is based on the total number of off-route, round trip miles incurred. • *$83.00, from/to MANITOULIN* • *$3.85 per mi, $66.00 Min (default)*
Shopping Mall Pickup or Delivery	Shipment picked up or delivered into a mall location • *$0.066 per lb, $125.00 Min*
Sort and Segregation	Applied when the Carrier is requested to sort and segregate a shipment based on the marks, tags, labels, or stencils on any package or piece of freight. • *$0.035 per lb, $112.75 Min, from/to MANITOULIN* • *$0.07 per lb, $75.00 Min (default)*
Storage	When through no fault of the Carrier, freight is held in the Carrier's possession by reason, act, or omission of the Consignor or Consignee. Charges shall be applied 48 hours after Consignor notification. The notification waiting period shall not including Saturday, Sunday, or Business holidays. • *$0.015 per lb, $42.35 Min, from/to MANITOULIN* • *$20.50 per piece (default)*
Time Specific	If pick up or delivery service is requested during a specific time window between the hours of 7:30am and 5:30pm Monday through Friday. • *$125.00*
Unpack	When a driver is asked to remove freight from its packaging, the Unpack Accessorial Charge will apply. Charge does not include removal of debris. • *$90.00 per hr, $65.00 Min*

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Name	Description
Weight/Class Inspection Fee	Applies to any freight with misstated Weight, inaccurate Class, or NMFC item on Inspection. • *$20.00*